

# Program Resilient Health Care Society Meeting 2026

## MAIN CONFERENCE

**Location:** Academy Building (room: Telders Auditorium), Rapenburg 73, Leiden, Netherlands

Time management sessiona
- <b>ABSTRACTS:</b> 10 mins presentation + 3 min Q&A each + 10 min group discussion end of session
- <b>SHORT ABSTRACTS:</b> 4 mins presentation + 10 min group discussion end of session
- <b>CHAIRS:</b> will follow.

TIME	Monday August 17 <sup>th</sup> - Program DAY 1
8.45 – 9.15	<b>Registration &amp; Coffee</b>
9.15 – 9.30 (15 mins)	<b>Welcome by hosts</b>
9.30 – 10.35 (65 mins)	<p><b><u>SESSION I – Abstract presentations</u></b>  <b>Subtheme: Technical tools &amp; infrastructure</b></p> <ol style="list-style-type: none"> <li>1 <i>Navigating Social Capital: A Refined Resilience Engineering-Based Debriefing Model for Systemic Coordination and Infrastructure Resilience in Healthcare Simulations.</i> Patterson et al (USA)</li> <li>2 <i>Comparing built environment hazards in pre- and post-occupancy Emergency Department simulations using FRAM and HART.</i> Ransolin et al (Australia)</li> <li>3 <i>Implementing resilience engineering to lead resilience-driven work systems' improvement – A DAMIL approach.</i> Chuang et al (Taiwan)</li> <li>4 <i>The ADAPTER-Health questionnaire: A tool for measuring Team Resilience in healthcare.</i> Brugman et al (The Netherlands)</li> </ol>
10.35 – 11.05 (30 mins)	<b>Coffee break</b>
11.05 – 11.55 (50 mins)	<p><b><u>SESSION II – Abstract presentations</u></b>  <b>Subtheme: Coordination of care (systems)</b></p> <ol style="list-style-type: none"> <li>1 <i>Graceful Adaptations Through Team Interactions: Managing Nursing Staffing and Care Quality in a Hemodialysis Center During Pandemic Surges.</i> Chen et al (Taiwan)</li> <li>2 <i>Digital Resilience of Hospitals in Saxony (DiReK).</i> Förster et al (Germany)</li> <li>3 <i>When Compliance Meets Complexity: A Paradigm Shift Perspective on the UK Maternity Safety Crisis.</i> Wijernate et al (UK)</li> </ol>
11.55 – 12.05 (10 mins)	<b>Intermezzo with interaction (details will follow)</b>

<p>12.05 – 12.30 (25 mins)</p>	<p><b>SESSION III – Short abstract presentations</b>  <b>Subthemes: Coordination of care (systems) &amp; Cultural, psychological &amp; team dynamics</b></p> <ol style="list-style-type: none"> <li>1 <i>When the going gets tough, the tough get going - How to safely continue patient treatment during and after supplier bankruptcy.</i> Frijns et al (The Netherlands)</li> <li>2 <i>Social Capital as a Double-Edged Resource? Everyday Resilient Coordination, Learning and the Normalisation of Fragility.</i> Ghazali et al (UK)</li> <li>3 <i>Mental wellbeing and organisational resilience amongst elderly care workers in Europe and Australia. Results from a cross-country qualitative study.</i> Fagerdal et al (Norway et al)</li> <li>4 <i>Analysis of Intra-hospital Transport of Critical Pediatric Patients on mechanical ventilation Using FRAM.</i> Tokuhira et al (Japan)</li> </ol>
<p>12.30 – 14.00 (90 mins)</p>	<p><b>Lunch break with tour outside in groups</b></p>
<p>14.00 – 14.20 (20 mins)</p>	<p><b>SESSION IV – Short abstract presentations</b>  <b>Subtheme 3: Collective reflection, learning &amp; education</b></p> <ol style="list-style-type: none"> <li>1 <i>Collective reflection and learning following the Green Cross method.</i> Birkeli et al (Norway)</li> <li>2 <i>Making variability visible and learnable in robotic OR: a monitoring-learning loop for collective adaptation in robotic-assisted surgery</i> Chiu et al (Taiwan)</li> <li>3 <i>Supporting Systemic Investigation of Harmful Incidents Using LLM-Assisted FRAM Modelling: An Educational Approach from Japan</i> Takizawa (Japan)</li> </ol>
<p>14.20 – 14.30 (10 mins)</p>	<p><b>Intermezzo with interaction (details will follow)</b></p>
<p>14.30 – 15.35 (65 mins)</p>	<p><b>SESSION V – Abstract presentations</b>  <b>Subtheme 3: Collective reflection, learning &amp; education</b></p> <ol style="list-style-type: none"> <li>1 <i>The reality of designing resilient healthcare systems - the intersection of people, tools, processes, and systems.</i> Austin et al (Australia)</li> <li>2 <i>Exploring Resilience-Focused Debriefing to learn Team Resilience in Interprofessional Simulation-Based Team Training.</i> Amorøe et al (Sweden et al)</li> <li>3 <i>Scaling up a Learning from Excellence tool as Safety-II intervention: Exploring collective reflection, learning, and education in hospital wards.</i> Hybinette et al (Sweden)</li> <li>4 <i>Co-designing a team-based reflexive programme to support safer response to suspected intrapartum fetal deterioration.</i> Van der Scheer et al (UK)</li> </ol>
<p>15.35 – 16.05 (30 mins)</p>	<p><b>Tea break</b></p>

16.05 – 16.35 (30 mins)	<b>Invited speaker (details will follow)</b>
16.35 – 17.05 (30 mins)	<p><b>SESSION VI – Short abstract presentations</b>  <b>Subtheme 3. Collective reflection, learning &amp; education</b></p> <ol style="list-style-type: none"> <li>1 <i>Augmenting Medical Accident Report Analysis with Generative AI through Dialogue between Multi-Agent with Safety-I and Safety-II Perspectives.</i> Kobayashi et al (Japan)</li> <li>2 <i>Scenario-Based Adaptation with Resilience-Focused Debriefing: Residents as Teachers Using a 4S Operating Room Board Game for Team and Sociotechnical Resilience.</i> Guo or Chen et al (Taiwan)</li> <li>3 <i>Learning and improving after impactful events: Operationalising Safety II and restorative just culture to strengthen healthcare system resilience.</i> Grasveld et al (The Netherlands)</li> <li>4 <i>Strengthening Mental Well-being and Organizational Resilience in Elderly Care: Designing and Implementing the Support4Resilience Toolbox Across Multiple Countries.</i> Magerøy et al (Norway)</li> <li>5 <i>Mapping the Educational Translation of Resilience Engineering through a Scoping Review.</i> Tzu-Jui Liao et al (Taiwan)</li> </ol>
17.05 – 17.15 (10 mins)	<b>Closure by hosts</b>
17.30 – 18.15	<b>Canal boat tour from Academy Building to restaurant</b>
18.15 – 22.00	<b>Dinner buffet at Grand Café ‘De Burcht’, Burgsteeg 13, Leiden</b>

<b>TIME</b>	<b>Tuesday August 18<sup>th</sup> - Program DAY 2</b>
9.00	<b>Venue open</b>
9.15 – 9.55 (40 mins)	<p><b><u>SESSION VII – Abstract presentations</u></b>  <b>Subtheme 4. Leadership, management &amp; governance</b></p> <ol style="list-style-type: none"> <li>1 <i>Implementing a Facility-Level Emergency Response System for War-Related Combined Threats: A Practice-Based Model from Ukraine.</i> Moskalenko et al (Ukraine)</li> <li>2 <i>Healthcare workers, leaders and informal caregivers’ perspectives on resilient performance in elderly care: a cross-country study.</i> Bø Lyng et al (Norway)</li> </ol>
9.55 – 10.05 (10 mins)	<b>Intermezzo with interaction (details will follow)</b>
10.05 – 10.30 (25 mins)	<p><b><u>SESSION VIII – Short abstract presentations</u></b>  <b>Subtheme 4. Leadership, management &amp; governance</b></p> <ol style="list-style-type: none"> <li>1 <i>Exploring Leadership to Promote Mental Wellbeing, Resilience, and Quality in Elderly Care Services: Qualitative Cross-Country Insights from Europe and Australia.</i> Magerøy et al (Norway)</li> <li>2 <i>Exploring the relationship between incident reporting policies, leadership expectations, and the nature of healthcare worker behaviours in a Mental Health program at a mid-size Canadian tertiary hospital: A qualitative study.</i> Petersen et al (Canada/Norway)</li> <li>3 <i>Leadership strategies and practices supporting staff mental wellbeing individual and organisational resilience in homecare.</i> Sedgh et al (Norway/Australia)</li> </ol>
10.30 – 11.10 (40 mins)	<b>Coffee break</b>
11.10 – 12.15 (65 mins)	<p><b><u>SESSION IX – Break-out session regarding RHC &amp; hospital leadership</u></b>  Moderated discussion in two break-out rooms followed by plenary discussion  Moderators: Roland Bal &amp; Siri Wiig</p>
12.15 – 13.15 (60 mins)	<b>Lunch break</b>
13.15 – 14.15 (60 mins)	<p><b><u>RHCS General Assembly meeting</u></b>  <i>optional for non-members; welcome if interested</i></p>
14.15 – 14.40 (25 mins)	<p><b><u>SESSION X – Short abstract presentations</u></b>  <b>Subtheme 1. Clinical teams &amp; ‘teams of teams’</b></p> <ol style="list-style-type: none"> <li>1 <i>Understanding Teamwork in Mental Healthcare: A Scoping Review.</i> Ortega Vega et al (UK)</li> <li>2 <i>Team resilience in intraoperative anaesthesia care.</i> Olin et al (Sweden)</li> <li>3 <i>Applying the DAMIL approach - a resilience-driven work system improvement method to shorten the ultra-long-term hospitalization in hospital medicine ward.</i> Chen et al (Taiwan)</li> </ol>

14.40 – 15.05 (25 mins)	<b>Invited speaker (details will follow)</b>
15.05 – 15.45 (40 mins)	<p><b><u>SESSION XI – Abstract presentations</u></b>  <b>Subtheme 2. Patient centeredness &amp; involvement</b></p> <ol style="list-style-type: none"> <li>1 <i>Crises in the hospital Emergency Department: ideas from patients on how to improve system resilience and deliver quality care.</i> Clay-Williams et al (Australia)</li> <li>2 <i>Informal caregivers' contributions to resilient healthcare: A cross-country study from elderly care services in Europe and Australia.</i> Guise et al (Norway et al)</li> </ol>
15.45 – 16.15 (30 mins)	<b>Tea break</b>
16.15 – 16.45 (30 mins)	<b>Invited speaker (details will follow)</b>
16.45 – 17.35 (50 mins)	<p><b><u>SESSION XII – Abstract presentations</u></b>  <b>Subtheme 5. Cultural, psychological &amp; team dynamics</b></p> <ol style="list-style-type: none"> <li>1 <i>Leadership behaviors enabling tacit knowledge integration in surgical multidisciplinary team meetings and their association with perceived meeting quality.</i> Steen et al (The Netherlands)</li> <li>2 <i>"We're all invested in the team and our work": A qualitative analysis of social capital as a source of resilience in hospital teams.</i> Long et al (Australia)</li> <li>3 <i>Culture exploration in a newborn delivery room team.</i> Ades et al (USA)</li> </ol>
17.35 – 17.45	<b>Closure by hosts</b>
18.00 – 20.30	<b>Dinner at Hortus Oranjerie Rapenburg 73, Leiden (next door)</b>

<b>TIME</b>	<b>Wednesday August 19<sup>th</sup> - Program DAY 3</b>
9.00	<b>Venue open</b>
9.15 – 10.25 (70 mins)	<b>Future session</b> by Siri Wiig, Axel Ros & Takeru Abe
10.25 – 11.00 (35 mins)	<b>Coffee break</b>
11.00 – 12.05 (65 mins)	<p><b><u>SESSION XIII – Abstract presentations</u></b>  <b>Subtheme 1. Clinical teams &amp; ‘teams of teams’</b></p> <ol style="list-style-type: none"> <li>1 <i>From silos to shared space: how workspace design improved resilience in an acute hospital response team.</i> Saurin et al (Brazil)</li> <li>2 <i>Social processes as adaptations in and across hospital teams.</i> Long et al (Australia)</li> <li>3 <i>Navigating medication administration in ambulance teams: a sociotechnical perspective on adaptive work in prehospital care.</i> Odberg et al (Norway)</li> <li>4 <i>Redesigning information dynamics for sustainable medical team Resilience: The Synergy of Digital Integration and the Art of "粋 Iki".</i> Sato et al (Japan)</li> </ol>
12.05 – 13.15 (70 mins)	<b>Lunch break</b>
13.15 – 14.20 (65 mins)	<p><b><u>SESSION XIV – Abstract presentations</u></b>  <b>Subtheme 8. Advancing theory &amp; analytical tools</b></p> <ol style="list-style-type: none"> <li>1 <i>Resilience Through Connection: Advancing Collaboration Across Systems and Societies.</i> Bergerød et al (Norway et al)</li> <li>2 <i>Translating Resilience into Practice: What Matters, What’s Hard, and What Works.</i> Haraldseid et al (Norway et al)</li> <li>3 <i>Team resilience of preclinical and clinical teams: Exploratory field studies based on indicators of non-technical skills from CRM.</i> Mühlbradt et al (Germany)</li> <li>4 <i>Complexity in Resilient Healthcare Navigating Team Performance Across Ordered and Unordered Domain.</i> Odberg et al (Norway)</li> </ol>
14.20 – 14.45 (25 mins)	<b>Invited speaker (details will follow)</b>

<p>14.45 – 15.10 (25 mins)</p>	<p><b>SESSION XV – Short abstract presentations</b>  <b>Subtheme 8. Advancing theory &amp; analytical tools</b></p> <ol style="list-style-type: none"> <li>1. <i>Strategies and tools to learn from work that go well within healthcare patient safety practices: a mixed methods systematic review.</i> Birkeli et al (Norway)</li> <li>2. <i>Defining and conceptualising adaptive capacity in health care – a scoping review.</i> Farrow et al (Australia)</li> <li>3. <i>Six steps to reconcile Work-as-Imagined (WAI) and Work-as-Done (WAD) in FRAM visualizations.</i> Uema et al (Japan)</li> </ol>
<p>15.10 – 15.20 (10 mins)</p>	<p><b>Next year’s meeting</b></p>
<p>15.20 – 15.30 (10 mins)</p>	<p><b>Recap &amp; closure by hosts</b></p>
<p>15.30 – 16.00 (30 mins)</p>	<p><b>Farewell Drinks &amp; Snacks</b></p>