Program Resilient Health Care Society Meeting 2026

MAIN CONFERENCE

Location: Academy Building (*room: Telders Auditorium*), Rapenburg 73, Leiden, Netherlands

Time management sessions
ABSTRACTS: 10 mins presentation + 3 min Q&A each + 10 min group discussion end of session **SHORT ABSTRACTS**: 4 mins presentation + 10 min group discussion end of session

TIME	**Monday August 17th - Program DAY 1**
8.45 – 9.15	**Registration & Coffee**
9.15 – 9.30 (15 mins)	**Welcome by hosts**
9.30 – 10.35 (65 mins) Chair: Tarcisio Saurin	**SESSION I – Abstract presentations** **Subtheme: Technical tools & infrastructure** 1 *Navigating Social Capital: A Refined Resilience Engineering-Based Debriefing Model for Systemic Coordination and Infrastructure Resilience in Healthcare Simulations.* Patterson et al (USA) 2 *Comparing built environment hazards in pre- and post-occupancy Emergency Department simulations using FRAM and HART.* Ransolin et al (Australia) 3 *Implementing resilience engineering to lead resilience-driven work systems' improvement – A DAMIL approach.* Chuang et al (Taiwan) 4 *The ADAPTER-Health questionnaire: A tool for measuring Team Resilience in healthcare.* Brugman et al (The Netherlands)
10.35 – 11.05 (30 mins)	**Coffee break**
11.05 – 11.55 (50 mins) Chair: Inger Bergerød	**SESSION II – Abstract presentations** **Subtheme: Coordination of care (systems)** 1 *Graceful Adaptations Through Team Interactions: Managing Nursing Staffing and Care Quality in a Hemodialysis Center During Pandemic Surges.* Chen et al (Taiwan) 2 *Digital Resilience of Hospitals in Saxony (DiReK).* Förster et al (Germany) 3 *When Compliance Meets Complexity: A Paradigm Shift Perspective on the UK Maternity Safety Crisis.* Wijeratne et al (UK)

11.55 – 12.05 (10 mins)	**Intermezzo**
12.05 – 12.30 (25 mins) Chair: Jaap Hamming	**<u>SESSION III – Short abstract presentations</u>** **Subthemes: Coordination of care (systems) & Cultural, psychological & team dynamics** 1 *When the going gets tough, the tough get going - How to safely continue patient treatment during and after supplier bankruptcy.* Frijns et al (The Netherlands) 2 *Social Capital as a Double-Edged Resource? Everyday Resilient Coordination, Learning and the Normalisation of Fragility.* Ghazali et al (UK) 3 *Mental wellbeing and organisational resilience amongst elderly care workers in Europe and Australia. Results from a cross-country qualitative study.* Fagerdal et al (Norway et al) 4 *Analysis of Intrahospital Transport of Critical Pediatric Patients on mechanical ventilation Using FRAM.* Tokuhira et al (Japan)
12.30 – 14.00 (90 mins)	**Lunch break with tour outside in groups**
14.00 – 14.30 (30 mins) Chair: Takeru Abe	**<u>SESSION IV – Short abstract presentations</u>** **Subtheme 3: Collective reflection, learning & education** 1 *Collective reflection and learning following the Green Cross method.* Birkeli et al (Norway) 2 *Strategies and tools to learn from work that go well within healthcare patient safety practices: a mixed methods systematic review.* Birkeli et al (Norway) 3 *Making variability visible and learnable in robotic OR: a monitoring-learning loop for collective adaptation in robotic-assisted surgery* Chiu et al (Taiwan) 4 *Supporting Systemic Investigation of Harmful Incidents Using LLM-Assisted FRAM Modelling: An Educational Approach from Japan* Takizawa et al (Japan)
14.30 – 15.35 (65 mins) Chair: Ellen Deutsch	**<u>SESSION V – Abstract presentations</u>** **Subtheme 3: Collective reflection, learning & education** 1. *The reality of designing resilient healthcare systems - the intersection of people, tools, processes, and systems.* Austin et al (Australia) 2. *Exploring Resilience-Focused Debriefing to learn Team Resilience in Interprofessional Simulation-Based Team Training*. Amorøe et al (Sweden et al) 3. *Scaling up a Learning from Excellence tool as Safety-II intervention: Exploring collective reflection, learning, and education in hospital wards.* Hybinette et al (Sweden)

	4. *Leadership behaviors enabling tacit knowledge integration in surgical multidisciplinary team meetings and their association with perceived meeting quality.* Steen et al (The Netherlands)
15.35 – 16.05 (30 mins)	**Tea break**
16.05 – 16.35 (30 mins)	**Invited presentation on leadership in healthcare by Eduard Schmidt, MSc, PhD - Assistant Professor at the Institute of Public Administration, Leiden University**
16.35 – 17.05 (30 mins) Chair: Janet Long	**<u>SESSION VI – Short abstract presentations</u>** **Subtheme 3. Collective reflection, learning & education** 1 *Augmenting Medical Accident Report Analysis with Generative AI through Dialogue between Multi-Agent with Safety-I and Safety-II Perspectives.* Kobayashi et al (Japan) 2 *Scenario-Based Adaptation with Resilience-Focused Debriefing: Residents as Teachers Using a 4S Operating Room Board Game for Team and Sociotechnical Resilience.* Guo or Chen et al (Taiwan) 3 *Learning and improving after impactful events: Operationalising Safety II and restorative just culture to strengthen healthcare system resilience.* Grasveld et al (The Netherlands) 4 *Strengthening Mental Well-being and Organizational Resilience in Elderly Care: Designing and Implementing the Support4Resilience Toolbox Across Multiple Countries.* Magerøy et al (Norway) 5 *Mapping the Educational Translation of Resilience Engineering through a Scoping Review.* Tzu-Ruei Liao et al (Taiwan)
17.10 – 17.15 (5 mins)	**Closure by hosts**
17.30 – 18.15	**Canal boat tour from Academy Building to restaurant**
18.15 – 21.00	**Dinner buffet at Grand Café 'De Burcht', Burgsteeg 13, Leiden**

TIME	Tuesday August 18th - Program DAY 2
9.00	**Venue open**
9.15 – 9.55 (40 mins) Chair: Axel Ros	**<u>SESSION VII – Abstract presentations</u>** **Subtheme 4. Leadership, management & governance** 1 *Implementing a Facility-Level Emergency Response System for War-Related Combined Threats: A Practice-Based Model from Ukraine.* Moskalenko et al (Ukraine) 2 *Healthcare workers, leaders and informal caregivers' perspectives on resilient performance in elderly care: a cross-country study.* Bø Lyng et al (Norway)
9.55 – 10.05 (10 mins)	**Intermezzo with interaction (details will follow)**
10.05 – 10.30 (25 mins) Chair: Kazue Nakajima	**<u>SESSION VIII – Short abstract presentations</u>** **Subtheme 4. Leadership, management & governance** 1 *Exploring Leadership to Promote Mental Wellbeing, Resilience, and Quality in Elderly Care Services: Qualitative Cross-Country Insights from Europe and Australia.* Magerøy et al (Norway) 2 *Exploring the relationship between incident reporting policies, leadership expectations, and the nature of healthcare worker behaviours in a Mental Health program at a mid-size Canadian tertiary hospital: A qualitative study.* Petersen et al (Canada/Norway) 3 *Leadership strategies and practices supporting staff mental wellbeing individual and organisational resilience in homecare.* Sedgh et al (Norway/Australia)
10.30 – 11.10 (40 mins)	**Coffee break**
11.10 – 12.15 (65 mins)	**<u>SESSION IX – Break-out session regarding RHC & hospital leadership</u>** Moderated discussion in two break-out rooms followed by plenary discussion *Moderators: Roland Bal & Siri Wiig*
12.15 – 13.10 (55mins)	**Lunch break**
13.15 – 14.15 (60 mins)	**<u>RHCS General Assembly meeting</u>** *optional for non-members; welcome if interested*
14:15-14:25	**Restroom break**

14.25 – 14.50 (25 mins) Chair: Tarcisio Saurin	**<u>SESSION X – Short abstract presentations</u>** **Subtheme 1. Clinical teams & 'teams of teams'** 1 *Understanding Teamwork in Mental Healthcare: A Scoping Review.* Ortega Vega et al (UK) 2 *Team resilience in intraoperative anaesthesia care.* Olin et al (Sweden) 3 *Applying the DAMIL approach - a resilience-driven work system improvement method to shorten the ultra-long-term hospitalization in hospital medicine ward.* Chen et al (Taiwan)
14.50 – 15.15 (25 mins)	**Perspective talk** by Jaap Hamming, MD, PhD, Emeritus Professor of Surgery
15.15 – 15.55 (40 mins) Chair: Jaap Hamming	**<u>SESSION XI – Abstract presentations</u>** **Subtheme 2. Patient centeredness & involvement** 1 *Crises in the hospital Emergency Department: ideas from patients on how to improve system resilience and deliver quality care.* Clay-Williams et al (Australia) 2 *Informal caregivers' contributions to resilient healthcare: A cross-country study from elderly care services in Europe and Australia.* Guise et al (Norway et al)
15.55 – 16.25 (30 mins)	**Tea break**
16.25 – 17.40 (65 mins) Chair: Robyn Clay-Williams	**<u>SESSION XII – Abstract presentations</u>** **Subtheme 5. Cultural, psychological & team dynamics** 1 *Exploring the complexity of responding to suspected intrapartum fetal deterioration.* O'Hara et al (UK) 2 *Co-designing a team-based reflexive programme to support safer response to suspected intrapartum fetal deterioration.* Van der Scheer et al (UK) 3 *"We're all invested in the team and our work": A qualitative analysis of social capital as a source of resilience in hospital teams.* Long et al (Australia) 4 *Culture exploration in a newborn delivery room team.* Ades et al (USA)
17.40 – 17.45 (5 mins)	**Closure by hosts**
18.00 – 20.30	**Dinner at Hortus Oranjerie Rapenburg 73, Leiden (next door)**

TIME	Wednesday August 19th - Program DAY 3
9.00	**Venue open**
9.15 – 10.25 (70 mins)	**Future session** by Siri Wiig, Axel Ros & Takeru Abe
10.25 – 11.00 (35 mins)	**Coffee break**
11.00 – 12.05 (65 mins) Chair: Ellen Deutsch	**SESSION XIII – Abstract presentations** **Subtheme 1. Clinical teams & 'teams of teams'** 1 *From silos to shared space: how workspace design improved resilience in an acute hospital response team.* Saurin et al (Brazil) 2 *Social processes as adaptations in and across hospital teams.* Long et al (Australia) 3 *Navigating medication administration in ambulance teams: a sociotechnical perspective on adaptive work in prehospital care.* Odberg et al (Norway) 4 *Redesigning information dynamics for sustainable medical team Resilience: The Synergy of Digital Integration and the Art of "粋 Iki".* Sato et al (Japan)
12.05 – 13.05 (60 mins)	**Lunch break**
13.05 – 14.10 (65 mins) Chair: Kazue Nakajima	**SESSION XIV – Abstract presentations** **Subtheme 8. Advancing theory & analytical tools** 1 *Resilience Through Connection: Advancing Collaboration Across Systems and Societies.* Bergerød et al (Norway et al) 2 *Translating Resilience into Practice: What Matters, What's Hard, and What Works.* Haraldseid et al (Norway et al) 3 *Team resilience of preclinical and clinical teams: Exploratory field studies based on indicators of non-technical skills from CRM.* Mühlbradt et al (Germany) 4 *Complexity in Resilient Healthcare Navigating Team Performance Across Ordered and Unordered Domain.* Odberg et al (Norway)
14.10 – 14.50 (40 mins)	**Perspective talk**: 'Lessons learned from the Dutch national program on patient safety/Safety-II' by Ada van den Bos, PhD & Gijs Boss, MSc, PhD candidate

14.50 – 15.10 (20 mins) Chair: Mary Patterson	**<u>SESSION XV – Short abstract presentations</u>** **Subtheme 8. Advancing theory & analytical tools** 1. *Defining and conceptualising adaptive capacity in health care – a scoping review.* Farrow et al (Australia) 2. *Six steps to reconcile Work-as-Imagined (WAI) and Work-as-Done (WAD) in FRAM visualizations.* Uema et al (Japan)
15.10 – 15.20 (10 mins)	**Next year's meeting**
15.20 – 15.30 (10 mins)	**Recap & closure by hosts**
15.30 – 16.00 (30 mins)	**Farewell Drinks & Snacks**