

Program Resilient Health Care Society Meeting 2026

MAIN CONFERENCE

Location: Academy Building (room: Telders Auditorium), Rapenburg 73, Leiden, Netherlands

Time management sessions
ABSTRACTS: 10 mins presentation + 3 min Q&A each + 10 min group discussion end of session
SHORT ABSTRACTS: 4 mins presentation + 10 min group discussion end of session

TIME	Monday August 17 th - Program DAY 1
8.45 – 9.15	Registration & Coffee
9.15 – 9.30 (15 mins)	Welcome by hosts
9.30 – 10.35 (65 mins) Chair: Tarcisio Saurin	<u>SESSION I – Abstract presentations</u> Subtheme: Technical tools & infrastructure <i>Navigating Social Capital: A Refined Resilience Engineering-Based Debriefing Model for Systemic Coordination and Infrastructure Resilience in Healthcare Simulations.</i> Patterson et al (USA) <i>Comparing built environment hazards in pre- and post-occupancy Emergency Department simulations using FRAM and HART.</i> Ransolin et al (Australia) <i>Implementing resilience engineering to lead resilience-driven work systems' improvement – A DAMIL approach.</i> Chuang et al (Taiwan) <i>The ADAPTER-Health questionnaire: A tool for measuring Team Resilience in healthcare.</i> Brugman et al (The Netherlands)
10.35 – 11.05 (30 mins)	Coffee break
11.05 – 11.55 (50 mins) Chair: Inger Bergerød	<u>SESSION II – Abstract presentations</u> Subtheme: Coordination of care (systems) <i>Graceful Adaptations Through Team Interactions: Managing Nursing Staffing and Care Quality in a Hemodialysis Center During Pandemic Surges.</i> Chen et al (Taiwan) <i>Digital Resilience of Hospitals in Saxony (DiReK).</i> Förster et al (Germany) <i>When Compliance Meets Complexity: A Paradigm Shift Perspective on the UK Maternity Safety Crisis.</i> Wijeratne et al (UK)

11.55 – 12.05 (10 mins)	Intermezzo
12.05 – 12.30 (25 mins) Chair: Jaap Hamming	<u>SESSION III – Short abstract presentations</u> Subthemes: Coordination of care (systems) & Cultural, psychological & team dynamics <i>When the going gets tough, the tough get going - How to safely continue patient treatment during and after supplier bankruptcy.</i> Frijns et al (The Netherlands) <i>Social Capital as a Double-Edged Resource? Everyday Resilient Coordination, Learning and the Normalisation of Fragility.</i> Ghazali et al (UK) <i>Mental wellbeing and organisational resilience amongst elderly care workers in Europe and Australia. Results from a cross-country qualitative study.</i> Fagerdal et al (Norway et al) <i>Analysis of Intrahospital Transport of Critical Pediatric Patients on mechanical ventilation Using FRAM.</i> Tokuhira et al (Japan)
12.30 – 14.00 (90 mins)	Lunch break with tour outside in groups
14.00 – 14.30 (30 mins) Chair: Takeru Abe	<u>SESSION IV – Short abstract presentations</u> Subtheme 3: Collective reflection, learning & education <i>Collective reflection and learning following the Green Cross method.</i> Birkeli et al (Norway) <i>Strategies and tools to learn from work that go well within healthcare patient safety practices: a mixed methods systematic review.</i> Birkeli et al (Norway) <i>Making variability visible and learnable in robotic OR: a monitoring-learning loop for collective adaptation in robotic-assisted surgery</i> Chiu et al (Taiwan) <i>Supporting Systemic Investigation of Harmful Incidents Using LLM-Assisted FRAM Modelling: An Educational Approach from Japan</i> Takizawa et al (Japan)
14.30 – 15.35 (65 mins) Chair: Ellen Deutsch	<u>SESSION V – Abstract presentations</u> Subtheme 3: Collective reflection, learning & education <i>The reality of designing resilient healthcare systems - the intersection of people, tools, processes, and systems.</i> Austin et al (Australia) <i>Exploring Resilience-Focused Debriefing to learn Team Resilience in Interprofessional Simulation-Based Team Training.</i> Amorøe et al (Sweden et al) <i>Scaling up a Learning from Excellence tool as Safety-II intervention: Exploring collective reflection, learning, and education in hospital wards.</i> Hybinette et al (Sweden)

	4. <i>Leadership behaviors enabling tacit knowledge integration in surgical multidisciplinary team meetings and their association with perceived meeting quality.</i> Steen et al (The Netherlands)
15.35 – 16.05 (30 mins)	Tea break
16.05 – 16.35 (30 mins)	Invited presentation on leadership in healthcare by Eduard Schmidt, MSc, PhD - Assistant Professor at the Institute of Public Administration, Leiden University
16.35 – 17.05 (30 mins) Chair: Janet Long	<u>SESSION VI – Short abstract presentations</u> Subtheme 3. Collective reflection, learning & education 1 <i>Augmenting Medical Accident Report Analysis with Generative AI through Dialogue between Multi-Agent with Safety-I and Safety-II Perspectives.</i> Kobayashi et al (Japan) 2 <i>Scenario-Based Adaptation with Resilience-Focused Debriefing: Residents as Teachers Using a 4S Operating Room Board Game for Team and Sociotechnical Resilience.</i> Guo or Chen et al (Taiwan) 3 <i>Learning and improving after impactful events: Operationalising Safety II and restorative just culture to strengthen healthcare system resilience.</i> Grasveld et al (The Netherlands) 4 <i>Strengthening Mental Well-being and Organizational Resilience in Elderly Care: Designing and Implementing the Support4Resilience Toolbox Across Multiple Countries.</i> Magerøy et al (Norway) 5 <i>Mapping the Educational Translation of Resilience Engineering through a Scoping Review.</i> Tzu-Ruei Liao et al (Taiwan)
17.10 – 17.15 (5 mins)	Closure by hosts
17.30 – 18.15	Canal boat tour from Academy Building to restaurant
18.15 – 22.00	Dinner buffet at Grand Café ‘De Burcht’, Burgsteeg 13, Leiden

TIME	Tuesday August 18 th - Program DAY 2
9.00	Venue open
9.15 – 9.55 (40 mins) Chair: Axel Ros	<u>SESSION VII – Abstract presentations</u> Subtheme 4. Leadership, management & governance 1 <i>Implementing a Facility-Level Emergency Response System for War-Related Combined Threats: A Practice-Based Model from Ukraine.</i> Moskalenko et al (Ukraine) 2 <i>Healthcare workers, leaders and informal caregivers’ perspectives on resilient performance in elderly care: a cross-country study.</i> Bø Lyng et al (Norway)
9.55 – 10.05 (10 mins)	Intermezzo with interaction (details will follow)
10.05 – 10.30 (25 mins) Chair: Kazue Nakajima	<u>SESSION VIII – Short abstract presentations</u> Subtheme 4. Leadership, management & governance 1 <i>Exploring Leadership to Promote Mental Wellbeing, Resilience, and Quality in Elderly Care Services: Qualitative Cross-Country Insights from Europe and Australia.</i> Magerøy et al (Norway) 2 <i>Exploring the relationship between incident reporting policies, leadership expectations, and the nature of healthcare worker behaviours in a Mental Health program at a mid-size Canadian tertiary hospital: A qualitative study.</i> Petersen et al (Canada/Norway) 3 <i>Leadership strategies and practices supporting staff mental wellbeing individual and organisational resilience in homecare.</i> Sedgh et al (Norway/Australia)
10.30 – 11.10 (40 mins)	Coffee break
11.10 – 12.15 (65 mins)	<u>SESSION IX – Break-out session regarding RHC & hospital leadership</u> Moderated discussion in two break-out rooms followed by plenary discussion <i>Moderators: Roland Bal & Siri Wiig</i>
12.15 – 13.10 (55mins)	Lunch break
13.15 – 14.15 (60 mins)	<u>RHCS General Assembly meeting</u> <i>optional for non-members; welcome if interested</i>
14:15-14:25	Restroom break

14.25 – 14.50 (25 mins)	<u>SESSION X – Short abstract presentations</u> Subtheme 1. Clinical teams & ‘teams of teams’
Chair: Tarcisio Saurin	1 <i>Understanding Teamwork in Mental Healthcare: A Scoping Review.</i> Ortega Vega et al (UK) 2 <i>Team resilience in intraoperative anaesthesia care.</i> Olin et al (Sweden) 3 <i>Applying the DAMIL approach - a resilience-driven work system improvement method to shorten the ultra-long-term hospitalization in hospital medicine ward.</i> Chen et al (Taiwan)
14.50 – 15.15 (25 mins)	Perspective talk by Jaap Hamming, MD, PhD, Emeritus Professor of Surgery
15.15 – 15.55 (40 mins)	<u>SESSION XI – Abstract presentations</u> Subtheme 2. Patient centeredness & involvement
Chair: Jaap Hamming	1 <i>Crises in the hospital Emergency Department: ideas from patients on how to improve system resilience and deliver quality care.</i> Clay-Williams et al (Australia) 2 <i>Informal caregivers’ contributions to resilient healthcare: A cross-country study from elderly care services in Europe and Australia.</i> Guise et al (Norway et al)
15.55 – 16.25 (30 mins)	Tea break
16.25 – 17.40 (65 mins)	<u>SESSION XII – Abstract presentations</u> Subtheme 5. Cultural, psychological & team dynamics
Chair: Robyn Clay-Williams	1 <i>Exploring the complexity of responding to suspected intrapartum fetal deterioration.</i> O’Hara et al (UK) 2 <i>Co-designing a team-based reflexive programme to support safer response to suspected intrapartum fetal deterioration.</i> Van der Scheer et al (UK) 3 <i>“We’re all invested in the team and our work”: A qualitative analysis of social capital as a source of resilience in hospital teams.</i> Long et al (Australia) 4 <i>Culture exploration in a newborn delivery room team.</i> Ades et al (USA)
17.40 – 17.45 (5 mins)	Closure by hosts
18.00 – 20.30	Dinner at Hortus Oranjerie Rapenburg 73, Leiden (next door)

TIME	Wednesday August 19 th - Program DAY 3
9.00	Venue open
9.15 – 10.25 (70 mins)	Future session by Siri Wiig, Axel Ros & Takeru Abe
10.25 – 11.00 (35 mins)	Coffee break
11.00 – 12.05 (65 mins)	<u>SESSION XIII – Abstract presentations</u> Subtheme 1. Clinical teams & ‘teams of teams’ Chair: Ellen Deutsch <i>From silos to shared space: how workspace design improved resilience in an acute hospital response team.</i> Saurin et al (Brazil) <i>Social processes as adaptations in and across hospital teams.</i> Long et al (Australia) <i>Navigating medication administration in ambulance teams: a sociotechnical perspective on adaptive work in prehospital care.</i> Odberg et al (Norway) <i>Redesigning information dynamics for sustainable medical team Resilience: The Synergy of Digital Integration and the Art of "粋 Iki".</i> Sato et al (Japan)
12.05 – 13.05 (60 mins)	Lunch break
13.05 – 14.10 (65 mins)	<u>SESSION XIV – Abstract presentations</u> Subtheme 8. Advancing theory & analytical tools Chair: Kazue Nakajima <i>Resilience Through Connection: Advancing Collaboration Across Systems and Societies.</i> Bergerød et al (Norway et al) <i>Translating Resilience into Practice: What Matters, What’s Hard, and What Works.</i> Haraldseid et al (Norway et al) <i>Team resilience of preclinical and clinical teams: Exploratory field studies based on indicators of non-technical skills from CRM.</i> Mühlbradt et al (Germany) <i>Complexity in Resilient Healthcare Navigating Team Performance Across Ordered and Unordered Domain.</i> Odberg et al (Norway)
14.10 – 14.50 (40 mins)	Perspective talk: ‘Lessons learned from the Dutch national program on patient safety/Safety-II’ by Ada van den Bos, PhD & Gijs Boss, MSc, PhD candidate

14.50 – 15.10 (20 mins)	SESSION XV – Short abstract presentations Subtheme 8. Advancing theory & analytical tools
Chair: Mary Patterson	1. <i>Defining and conceptualising adaptive capacity in health care – a scoping review.</i> Farrow et al (Australia) 2. <i>Six steps to reconcile Work-as-Imagined (WAI) and Work-as-Done (WAD) in FRAM visualizations.</i> Uema et al (Japan)
15.10 – 15.20 (10 mins)	Next year's meeting
15.20 – 15.30 (10 mins)	Recap & closure by hosts
15.30 – 16.00 (30 mins)	Farewell Drinks & Snacks